



Lockbox Program

What is the Lockbox Program?

The lockbox program is designed to help elderly or disabled people that might have trouble answering the door if they are in need.

How does it work?

An officer will respond to your house to and install a lockbox on the frame of your door. A key to your house will be locked inside the lockbox. There are only three that can open the lockbox, one on each of the two ambulances and one in the police department. The lockbox can be used for:

- If you are in need of medical assistance and can't open the door for EMS personnel, they will use the lockbox to gain entry into your residence instead of having to force entry.
- If you lock yourself out of your residence, an officer can respond to open the door for you.
- If family members are unable to reach you, they can contact us and we are able to respond to your residence to check on your wellbeing.

How to Register

Fill out the application attached to this form and return to either the Brook Park City Hall or the Police Department. An officer will contact you to set up a time to install the lockbox on your residence.

Questions

If you have any questions about the program before applying, please contact Officer Trenton Brown at (216) 767-4934 or tbrown@cityofbrookpark.com

Thanks,

Chief Thomas J. Dickel



Lock Box Program Application Form

The following voluntary information will be kept on file with the police and fire departments to assist us in responding to your emergency request.

Name _____ D.O.B. _____

Address _____

Phone _____

Case of Emergency Contact:

Name/Address/Phone/Relationship

1. _____

2. _____

Allergies _____

Medical Conditions _____

Doctor _____ Phone _____

Medications _____

Do you own any pets? Yes _____ No _____ Types _____

Name(s) _____

Miscellaneous Information: _____



Client Waiver

Subscribers must have a touchtone telephone with touchtone service and no call blocking services. At time of automated call subscriber must be able to press the specified digits to acknowledge the call. Subscriber must notify Brook Park Dispatch Center 24 hours in advance if they will not be home to receive the call(s).

The Subscriber agrees to release and hold harmless the Department and Service Provider against any in relation to service received through the Are You Okay Program.

SUBSCRIBER ACKNOWLEDGES THAT THE DEPARTMENT IS PROVIDING THE SERVICE AS A PUBLIC SERVICE FOR NO COMPENSATION.

SUBSCRIBER ACKNOWLEDGES THAT THE DEPARTMENT MAY, IN THEIR SOLE DISCRETION, TERMINATE THIS SERVICE AT ANY TIME. SUBSCRIBER ALSO ACKNOWLEDGES THAT TECHNICAL PROBLEMS OR HUMAN ERROR MAY RESULT IN A FAILURE OF THE SERVICE AT ANY TIME. IN CONSIDERATION OF THESE FACTORS SUBSCRIBER HEREBY WAIVES, RELEASES AND HOLDS HARMLESS THE DEPARTMENT AND SERVICE PROVIDER FROM ANY CLAIM ARISING FROM A FAILURE FOR ANY REASON TO PROVIDE THE SERVICES CONTEMPLATED BY THIS AGREEMENT. SUBSCRIBER FURTHER AGREES TO WAIVE, RELEASE AND HOLD HARMLESS AGAINST ANY CLAIM FOR DIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING FROM ANY ACT OR OMISSION OF THE DEPARTMENT, THEIR AGENCIES, EMPLOYEES, SERVICE PROVIDERS OR VOLUNTEERS IN CONNECTION WITH DEPARTMENTS PARTICIPATION IN THIS PROGRAM.

SUBSCRIBER FULLY UNDERSTANDS AND ACKNOWLEDGES THAT EMPLOYEES AND AGENTS OF THE DEPARTMENT MAY BE REQUIRED TO MAKE FORCIBLE ENTRY TO SUBSCRIBERS RESIDENCE IF SUBSCRIBER FAILS TO RESPOND TO A "CHECK UP CALL". SUBSCRIBER AGREES TO HOLD HARMLESS THE EMPLOYEES AND AGENTS OF THE DEPARTMENT SHOULD FORCIBLE ENTRY BE REQUIRED IF OTHER REASONABLE MEASURES TO DETERMINE SUBSCRIBERS STATUS HAVE BEEN EXHAUSTED OR ARE UNAVAILABLE.

SUBSCRIBER ACKNOWLEDGES BY SIGNING BELOW THAT SUBSCRIBER IS FULLY AWARE OF ALL TERMS AND CONDITIONS OF THIS AGREEMENT AND ACKNOWLEDGES RECEIPT OF A COPY OF SAME.

Subscriber
Date

Signature

Interviewer/Witness
Date

Department Program Coordinator
Approved